

# We're taking care farther, by bringing it closer: RC Employee Health Center

Health concerns are as much a part of your life at work as they are at home.

Having trouble finding the time to get to your primary care physician for a preventive screening or a wellness exam? Need assistance managing your diabetes, high blood pressure or getting your high cholesterol under control? The RC Employee Health Center can help.

Here are some commonly asked questions and answers:

## Where is the Center located and when is it open?

Where: 173 West Savannah Street, Clayton, GA 30525

Available: Monday, 7 a.m. – 4 p.m., Tuesday, 7:30 a.m. – 4:30 p.m.,

Wednesday, 7:30 a.m. – 4:30 p.m., Thursday, 9 a.m. – 6 p.m.,

Friday, 7:30 a.m. – 4:30 p.m.

Appointments: Call 1-800-920-4185 ext. 89

## Who can use the Center?

Eligible persons ages 3 years and up.

## What if I already have a doctor?

You may continue to use your current providers according to the requirements of your health plan. Those visits will be subject to network requirements, deductible, copay and out of pocket limits. If you choose to use the RC Employee Health Center, we will obtain your records from your doctor to provide good continuity of care. You should bring a list of all current medications with you to the first visit at the clinic.

## Your privacy is our priority.

Premise Health operates the RC Employee Health Center and maintains all confidential medical information in accordance with federal requirements for medical privacy. No one at your employer will have access to this information unless work-related.

## What services are provided at the Center?

A wide range of services are available to meet your health and wellness needs:

- Primary care and acute care visits
- Annual, sports, well-woman, and DOT physicals
- Diabetes, high blood pressure and cholesterol
- Sore throat, cough, earache, nausea, vomiting, sinus issues
- Lab work, allergy injections, immunizations
- Wellness services and lifestyle management

For services not available, the Center's staff can recommend other programs or suggest you seek care from outside providers.

## What do services cost?

There is a \$5 copay for visits and cost of generic drugs. There are no copays for labs. The TOP Program is free. Visits, medications, and labs for hypertension, diabetes, and hyperlipidemia are free when enrolled in the TOP Program.

## Does the Center operate a pharmacy?

While the RC Employee Health Center does not have an onsite pharmacy, the Center can provide 60- or 90-day supplies of generic medications to established patients being treated for a specific condition. The medication is ordered and delivered to the Center for convenient pick-up. Not every medication is available in a 60- or 90-day supply, please inquire with a team member to check medication availability. Additionally, the staff can prescribe medications to be filled at your pharmacy of choice.

## How do I order and pick up medication refills?

Be sure to call the Center one week before you run out, provide the medication details and desired pick-up date – then a team member will process your request. No appointments are required to pick up your medication refills.